## Ritex International Limited T/A Ritex - Terms & Conditions of Trade

Definitions
\*Agent\* means Ritex International Limited T/A Ritex, its successors and assigns.
Contract\* means he terms and conditions contained herein, together with any quotation, order, invoice or other document or amendments expressed to be supplemental to the "Destract".

\*\*The conditional Terms are inspected.

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\*\*Customer\* means the person's, entities or any person acting on behalf of and with the authority of the Customer requesting the Agent to provide the Services as specified in any proposal, quotation, order, invoice or other documentation, and:

(a) if there is more than one Customer, is a reference to each Customer jointly and severally, and

severally; and a partnership, it shall bind each partner jointly and severally; and (b) if the Customer is a partnership, it shall bind each partner jointly and severally; and (c) if the Customer is a part of a Tisst, shall be bound in their capacity as a trustee; and (d) includes the Customer's executors, administrators, successors and permitted assigns. 'Gods' means all Goods or Services supplied by the Agent to the Customer's equest from time to time (where the context so permits the terms 'Goods' or Services' shall be interchangeable for the other.

Price' means the Price payable (plus any Goods and Services Tax ("GST") where applicable for the Goods as agreed between the Agent and the Customer in accordance with clause 5 below.

**2**. 2.1

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Acceptance
The parties acknowledge and agree that:

(a) they have read and understood the terms and conditions contained in this Contract and (b) the parties are taken to have excusively accepted and are immediately bound, piritly and severally, by these terms and conditions if the Customer places an order for or accepts of the contract of the contract and an entire that the entire that the supply of codes on credit shall not take effect until the customer acknowledges that the supply of Codes on credit shall not take effect until the customer acknowledges that the supply of Codes on credit shall not take effect until the customer acknowledges and accepts that the supply of Codes on the entire that the supply of Codes requested exceeds the customer is accompleted a credit application with the Agent and it has been approach with a credit limit established for the account exceeds the payment terms, the Agent reserves the right to retruse Delivery. The Customer acknowledges and accepts that the supply of Codes for accepted order my that the entire that the supply of Codes are per clause 5.2, subject to provide the codes of the 9.2 2.8

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Errors and Omissions

Errors and Omissions
The Customer acknowledges and accepts that the Agent shall, without prejudice, accept ro lability in respect of any alleged or actual error(s) and/or omission(s):
(a) resulting from an inadvertent mistake made by the Agent in the formation and/or administration of this Contract; and/or (b) contained in/omitted from any literature (hard copy and/or electronic) supplied by the 9.3 Agent in respect of the Services. In accordance with clause 3.1, and is not attributed 9.4 to the negligence and/or will'ul misconduct of the Agent; the Customer:
(a) shall not be entitled to treat this Contract as repudated nor render it invalid; but (b) shall not be responsible for any additional costs incurred by the Agent airsing from the error or omission.

3.2

Change in Control
The Cistomer shall give the Agent not less than fourteen (14) days prior written notice of any proposed change of ownership of the Customer andlor any other change in the Customer details (including but not limited to, changes in the Customer's name, address and cortat phone or fax number's change of rustees or business practice). The Gustomer shall be lidle for any loss incurred by the Agent as a result of the Customer's failure to comply with its clause.

**5.** 5.1

Price and Payment
At the Agent's sole discretion, the Price shall be either:

(a) as indicated on any invoice provided by the Agent to the Customer, or

(b) the Agent's quoted Price (subject to clause 5.2) which will be valid for the period stated in
the quotation or otherwise for a period of thirty (30) days.

The Agent reserves the right to change the Price:

(a) wirer any variations (including, but not limited b, as a result of fluctuations in currency
exchange rates or increases to the Agent in the cost of taxes, levies, materials and latur
(ct), are beyond the Agent's control, or

(b) in the event of any increases to the Agent in the cost of castoms duties insurance
Goods (including, without limitation, increases in the toost of customs duties insurance
and parliament, municipality or local authority exacted after the date of contract between
the Customer and the Agent, and other manufacturing costs, etc.) which are beyond the
reasonable control of the Agent.

Variations will be charged for or the basis of the Agent's univoice. The Customer shall be required to
respond to any variation submitted by the Agent within ten (10) working days, Failure both so
ull entitle the Agent to add the cost of the variation to the Price. Payment for all variatios
must be made in full at the time of their completion.

At the Agent so bed discretion, a reasonable non-refundable deposit may be required.
Time for payment for the Goods:

(b) way of instalments/progress payments in accordance with the Agent specifical.

(c) for certain approved Customers, due twenty (20) days following the and of the morth is

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(b) by way of instalments/progress payments in accordance with the Agents payment schedule;
(c) for certain approved Customers, due wenty (20) days following the end of the morth in which a statement is posted to the Customer's address or address for notices;
(d) the date specified on any invoice or other form as being the date for payment; or (e) failing any notice to the contrary, the date which is seven (f) days following the date or payment; or (e) failing any notice to the contrary, the date which is seven (f) days following the date of any invoice given to the Customer by the Agent.

Payment may be made by cash, electionic/oin-line banking, or by any other method as ageal to between the Customer and the Agent.

The Agent may in is discretion allocated any payment received from the Customer towards ay invoice that the Agent determines and may do so at the time of receipt or at any time afterwards. On any default by the Customer the Agent may re-allocate any payment allocation by the Agent payment will be deemed to be allocated in such manner as preserves the maximum value of the Agent's Purchase Money Security interest (as defined in the PPSA) in the Goods. The Customer shall not be entitled to set of against, or deduct from the Price, any surso wad or claimed to be owed to the Customer by the Agent nor to withhold payment of any indoe because part of that invoice is in dispute unises the Customer notifies the Agent within for-egift (46) hours once in receipt of the invoice, then the Customer may only withhold payment of the invoice that is in dispute unises the Laystomer notifies the Agent within for-egift (46) hours once in receipt of the invoice, then the Customer may only withhold payment of any indoes the Agent of the invoice when it is in dispute antises the Laystomer notifies the Agent within for-egift (46) hours once in receipt of the invoice, then the Customer may only withhold payment of the invoice that is in dispute unises the Laystomer notifies the Agent within for-egift (46) hours once in rec

on notices must:
include the number and date of the relevant invoices; and identify the relevant discrepancy and be accompanied by any Goods over or wrongy

Mentify rear research as a supplied; and supplied; and supplied; and a reasonable opportunity to investigate all claims and/or disputes, ses otherwise stated the Price does not include GST. In addition to the Price, the Customer 13.2

unust pay to the Aspert an amount equal to any GST the Agent must pay for any supply by the Agent under this or any other contact for the sale of the Goods. The Customer must pay GST, without deduction or set of of any other amounts, at the same time and on the same task as the Customer pays the Price. In addition, the Customer must pay any other taxes and distinct that may be applicable in addition to the Price except whee they are expressly included in the

Delivery of Goods
Delivery ("Delivery") of the Goods is taken to occur at the time that:
(a) the Customer or the Customer's nominated carrier takes possession of the Goods at the

Agent's address; or (b) the Agent's nominated carrier) delivers the Goods to the Custome's nominated address even if the Custome's nominated address even if the Custome is not present at the address. The cost of Delivery is either included in the Price or is in addition to the Price as agreed between the parties. 6.2 6.3

The cost of Delivery is either included in the Price or is in adultion to the Price as agreed between the partiels. The Agent may deliver the Goods in separate instalments. Each separate instalment still be involced and paid in accordance with the provisions in these terms and conditions. Any time or date given by the Agent to the Customer is an estimate only. In the event that the Agent expects that the Agent stall not be able to meet the estimated Delivery date, for the Agent will advise the Customer accompt of the Agent will advise the Customer accompt of the Customer as a result of the Delivery being list in the event that the Customer is unable to take delivery of the Goods as arranged that the Agent shall be entitled to charge a reasonable fee for redelivery and/or storage. The type of delivery contract applicable to international sales shall be specified in witing or the Agent's quotation as defined in accordance with the Incoterms.

Subject to clauses 6.4 and 20.9, the Customer accepts and acknowledges that the shipping delivery timerframe may vary for the supply of Goods for international sales. 6.4

6.6

Risk
Risk of damage to or loss of the Goods passes to the Customer on Delivery and the Customer 
must insure the Goods from the time the Goods are dispatched from the Agent's premises, 
regardless of whether the Agent or the Customer's transport is used. 
If any of the Goods are damaged or destroyed flowing Delivery but prior to owneship passing 
to the Customer, the Agent is entitled to receive all insurance proceeds payable for the Cooks.

these terms and conditions by the Agent is sufficient evidence of the Agent's le insurance proceeds without the need for any person dealing with the Agent

ghts to receive the insurance in ucrous without an interest and in a make further enquiries.

The Customer requests the Agent to leave Goods outside the Agent's premises for collection to deliver the Goods to an unattended location then such Goods shall be left at the

Customer's sole risk. The Customer advnortexture, surface and Customer's sole risk.

The Customer admonwledges that Goods supplied may exhibit variations in shade brie, codur, texture, surface and finish, and may fade or change colour over time. The Agent will make every effort to metch babbes of product supplied in order to minimise such variations but shall not be liable in any way whatsoever where such variations occur.

Title
The Agent and the Customer agree that ownership of the Goods shall not pass until:

(a) the Customer has paid the Agent all amounts owing to the Agent; and
(b) the Customer has met all of its other obligations to the Agent.

Receipt by the Agent of any form of payment other than cash shall not be deemed to be payment until that form of payment has been honoured, cleared or recognised. It is further agreed that until ownership of the Goods passes to the Customer in accordance with clause 8.1:

(a) the Customer is only a ballee of the Goods and must eturn the Goods to the Agent on 16.3 recuest:

request; the Customer holds the benefit of the Customer's insurance of the Goods on trust for the Agent and must pay to the Agent the proceeds of any insurance in the event of the Goods (b)

Agen in many per unangender of destroyed, or otherwise part with possession of the Goods drutter in the more part of the Goods drutter of the Goods of the Goods

to any such act on usus on the Agent and must pay or derived interproceeds to the Agent and demand; the Customer should not convert or process the Goods or intermix hem with other goods of the Agent and must self, dispose of or eturn the essulfing product on trust 6 the benefit of the Agent and must self, dispose of or eturn the essulfing product to the Agent as it so directs; the Customer irrevocably authorises the Agent to enter any premises where the Agent to be accounted to the Agent and recover possession of the Goods; the Agent may recover possession of any Goods in transit whether or not Delivey has cocurred.

the Customer shall not charge or grant an encumbrance over the Goods nor grant no otherwise give away any interest in the Goods while they remain the property of the Agert, (g)

and the Agent may commence proceedings to recover the Price of the Goods sold notwithstanding that ownership of the Goods has not passed to the Customer.

Personal Property Securities Act 1999 ("PPSA") Upon assenting to these terms and conditions in writing the Customer acknowledges and agrees that: ses trat: these terms and conditions constitute a security agreement for the purposes of the PPSA;

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and a socurity interest is taken in all Goods that have previously been supplied and that will be supplied in the future by the Agent to the Custamer, and the poceeds from such Goods as listed by the Agent to the Customer in invoices rendered from time to time. So customer undertakes to sign any further documents and/or provide any further information (such information be complete, accurate and up-to-date in all respects) which the Agent may reasonably require to register a financing statement of rinancing change statement on the Personal Property Securities Register indemnity, and upon demand reimburse, the Agent for all expenses incurred in registairy a financing statement or financing change statement or the Personal Property Securities Register.

a marking statement or mancing change statement on the resonal Property Seculius Register or releasing any Goods changed thereby, statement or a financing change you for egister, or permit to be registered, a financing statement or a financing change statement in releation to the Goods or the proceeds of such Goods in favour of a third pady without the prior; written consent of the Agent; and immediately advise the Agent of any material change in its business pradices of stilling the Goods which would result in a change in the nature of proceeds derived from such sales.

sales
so cherwise agreed to in writing by the Agent, the Customer waives its right to receive a 17.5 ication statement in accordance with section 148 of the PPSA.
Customer shall unconditionally ratify any actions taken by the Agent under clauses 91 to 17.6

Subject to any express provisions to the contrary (including those contained in this daue 9, nothing in these terms and conditions is intended to have the effect of contracting out of any of the provisions of the PPSA.

Security and Charge In consideration of the Agent agreeing to supply the Goods, the Customer charges all of its rights, title and interest (whether joint or several) in any land, really or other assets capitle of being charged, owned by the Customer either now or in the future, and the Customer gasts a security interest in all of its present and after-acquired property to secure the performance by **18.** 18.1 vany merces in an un is present and and reducing property; to escure the performance by Customer of its obligations, under hese terms and conditions (including, but not limited to payment of any money). The terms of the change and security interest are the terms of the Customer indomnities the Agent from and againstall the Agent's costs and disbursarens luding legal costs on a solicitor and own client basis incurred in exercising the Agent's rights for this clause.

r this clause. Customer irrevocably appoints the Agent and each director of the Agent as the Custome's and lawful attorney's to perform all necessary acts to give effect to the provisions of this se 10 including, but not limited to, signing any document on the Customer's behalf.

Defects
The Customer shall inspect he Coods on Delivery and shall within seven (7) days of Delivery (time being of the essence) notify the Agent of any alleged defect, shortage in quantity, damage (time being of the essence) and the Agent of any alleged defect, shortage in quantity, damage opportunity to inspect the Goods within a reasonable time following Delivery if the Customer believes the Goods are defective in any way. If the Customer fails to comply with these provisions the Goods shall be presumed to be fee from any defect or damage. For defeather Goods, which the Agent has agreed in writing that the Customer settled to reject, the Agent's aliability is limited to either (at the Agent's discretion) replacing the Goods or repairing the Goods.

oods will not be accepted for return other than in accordance with 11.1 above, and provided

Agent has agreed in writing to accept the return of the Goods; and Goods are returned at the Customer's cost within ten (10) days of the Delivery date.

(b) the Goods are returned at the Customer's cost warmin tent (10) degree under comment and (c) the Agent will not be liable for Goods which have not been stored or used in a proper manner; and (d) the Goods are returned in the condition in which they were delivered and with all packaging material, proctures and instruction material in as new condition as is reasonably possible in the circumstances. If the Agent accepts that the Customer is entitled to reject the Goods following their return pursuant to clause 11.2(b) the Agent will reimburse the Customer's actual and reasonable 20.1 costs of return Delivery.

The Agent may (in its discretion) accept the return of Goods for credit but this may incur a handling fee of themty percent (20%) of the value of the returned Goods plus any freight. Subject to clause 11.1, non-stockist items or Goods made to the Customer's specifications are not acceptable for credit or return.

**12.** 12.1 12.2

Warranty
For Goods not manufactured by the Agent, the warranty shall be the current warranty provided by the manufacturer of the Goods. The Agent shall not be bound by nor be responsible for any term, condition, representation or warranty other than that which is given by the manufacturer of the Goods.

To the extent permitted by statute, no warranty is given by the Agent as to the quality or suitability of the Goods for any upropose and any miprolled warranty; is expressly excluded. The Agent shall not be responsible for any loss or damage to the Goods, or caused by the Goods or any part thereof however arising.

Consumer Guarantees Act 1993 and the Fair Trading Act 1986 if the Customer is acquiring Goods for the purposes of a tade or business, the Customer 20.6 acknowledges that the provisions of the Consumer Guarantees Act 1993 ("GOA") do nd apty 20.7 to the supply of Goods by the Agent to the Customer. The Agent agrees to abide by the provisions of the Fair Trading Act 1986 ("FTA").

Intellectual Property

Where the Agent has designed, drawn or developed Goods for the Customer, then the copyright is any designs and drawnings and documents shall remain the property of the Agent express written approval of the Agent.

The Customer warrants that all designs, specifications or instructions given to the Agent without the express written approval of the Agent.

The Customer warrants that all designs, specifications or instructions given to the Agent will 20.9 not cause the Agent to infringe any platent, registered design or tademark in the execution of the Customer's order and the Customer agrees to indemnify the Agent againstany action been by a third party against the Agent in respect of any such infringement.

The Customer agrees that the Agent may (at no cost) use for the purposes of markating or entry into any competition, any documents, designs, drawings or Goods which the Agent as created for the Customer.

**15.** 15.1

Default and Consequences of Default Interest on overdue invoices shall accrue daily from the dale when payment becomes de until the date of payment, at a stee of two and a half percent (25%) per calendar month (and at the Agent's sole discretion such interest shall compound monthly at such a rate) after as well as before any judgment. If the Customer owes the Agent any money the Customer shall indemnify the Agent from adagainst all costs and disbursements incurred by the Agent in recovering the debt including but not limited to internal administration fees, legal costs on a solicitor and own client basis the Agent's collection agency costs, and bank dishorour fees from the contract, if a Customer has made payment to the Agent, and the transaction is subsequently reversed the Customer shall be lable for the amount of the reversed transaction, in addition to any further costs between the agent costs are an addition to any further costs. 15.2

15.3 shall be lable for the amount of the reversed transaction, in addition to any further costs incurred by the Agent under this clause if Swhere it can be proven that such reversal is furd to be illegial, fraudulent or in contravention to the Customer's obligations under this Contract Without prejudice to the Agent's other remedies at law the Agent shall be entitled to card all or any part of any order of the Customer which remains untilfilled and all amounts owing to the Agent shall, whether or not due for payment, become immediately payable in (a) any money payable to the Agent becomes overdue, or in the Agent's opinion the Customer will be unable to make a payment when if falls due;
(b) the Customer has exceeded any applicable credit limit provided by the Agent; 15.4

the Customer becomes insolvent, convenes a meeting with its creditors or proposes or enters into an arrangement with creditors, or makes an assignment for the benefit of its creditors; or

a receiver, manager, liquidator (provisional or otherwise) or similar person is appointed in respect of the Customer or any asset of the Customer.

Respect or the occasions and a series of a series of any have, if at any time either paty is in breach of any obligation (including hose-relating to payment) under these terms and conditors the other party may suspend or terminate the supply of Services or purchase of Coarbs to the other party, Neither party will be liable for any loss or damage the other party suffers because or of the parties has exercised its rights under this clause.

If the Agant, we to assort beyond the Agant's researches control, is unable to the deliver at the Agant, which is the second properties the Coarbonne of the Agant and Coarb

arising from such cancellation.

The Customer may cancel Delivery of the Goods and/or Services by written notice sered within forty-eight (49) hours of placement of the order. Failure by the Customer to otherwise accept Delivery of the Goods and/or Services shall place the Customer in breach of this Contract.

Concellation of orders for Goods made to the Customer's specifications, or for non-stublist items, will definitely not be accepted once production has commenced, or an order has been

Privacy Policy

Privacy Policy
All emails, documents, images or other recorded information held or used by the Agrt is
Personal Information as defined and referred to in clause 17.3 and herefore considerated. The Agent acknowledges is obligation in relation to the handling, use, disclasse
and processing of Personal Information pursuant to the Privacy Act 2020 (\*The Act) including
Part II of the CECD Guidelines as set out in the Adt. The Agent acknowledges that in the ever
in becomes aware of any data breaches and/or disclosure of the Customer's Personal
in the Common and the Agriculture of the Customer's Personal
information and the Agriculture of the Customer's Personal
must be in accordance with the Act and must be approved by the Customer by written corest
unless subject to an operation of law.

must be in accordance with the Act and must be approved by the Customer by written correct nulses subject to an operation of law. Notwithstanding clause 17.1, piviacy limitations will extend to the Agent in respect of Codies where the Customer utilises the Agent's website to make enquiries. The Agent agrees to display reference to such Cookies and/or similar tacking technologies, such as pixels and web beacons (if applicable), such technology allows the collection of Fersonal Information such as the Customer's

display reference to such Cookies and/or similar tacking bechnologies, such as pixels and was beacons (if applicable), such bechnology allows the collection of Personal Information such as the Customer's:

(a) IP address, browser, email client type and other similar details;

(b) tracking website usage and traffic; and (c) reports are available to the Appert when the Agent sends an email to the Customer, so the Agent may collect and review that information (coolective) Personal Information; if the Customer consents to the Agent's user of Cooles on the Agent's website and later was to the Agent may collect and review that information (coolective) Personal Information; if the Customer consents to the Agent's user and ontrol the Agent's pixely contains the Agent may collect the Agent's pixely contains the strong that the collection of the Agent's pixely contains the customer authorises the Agent or the Agent's agent to:

(a) access, collect, retain and use any information about the Customer;

(i) including, name, address, D.O.B, occupation, driver's license details, electroric contact (email, Fazebook or or witer details), medical insuence details or not of kin and other contact information (where applicable), previous credit applications, ordit instory or any overdue fines blance information the by the Ministry of Juste for the purpose of assessing the Customer's creditvorthiness; or

(ii) for the purpose of marketing products and services to the Customer.

(b) discose information about the Customer, whether collected by the Agent from the Customer detectly or obtained by the Agent from any other source, to any other death provider or any order drepoting agency for the purposes of providing and order of the Privacy Act 2000.

(iii) for the purpose of the Privacy Act 2000.

The Customer stall have the required in order to fulfill the obligations of this Contact or sequired to be maintained and/or stored in accordance with the law.

The Agent will destroy Personal Information upon the Customer's required the sequen

Service of Notices

Service of Notices
Any written notice given under fils Contractshall be deemed to have been given and received
(a) by handing the notice to the other party, in person,
(b) by leaving if at the address of the other party as stated in this Contract;
(c) by sending if by registered post to the address of the other party as stated in this Contract;
(d) if sent by flicasimile transmission to the fax number of the other party as stated in fits
ordered; (e.gvy), on except of continuation of the transmission;
(e) Contract, (e.gvy), on except of continuation of the transmission;
(e) Any notice that is posted shall be deemed by have been served, unless the contrary is show,
at the time when by the ordinary course of post, the notice would have been delivered.

Trusts

If the Customer at any time upon or subsequent to enlaring in to the Contract is ading in the capacity of flustee of any trustor or say an agent for a trust ("Trust") then whether or not the Agent representation of the Trust, the Customer occurrences with the Agent as follows:

(a) the Contract extends to all rights of indemnity which the Customer now or subsequently may have against the Trust, the trustees and the flust fund.

If the Customer has full and complete power and authority under the Trust or from the Trustees of the Trust as the case may be to enter into the Contract and the provisions of the Trust do not purport to exclude or take away thereight of indemnity or commit any breach of trust or be a party be any other action which might prejudice that right of indemnity;

(c) the Customer will not during the term of the Contract without consent in writing of the Agent (the Agent will not unreasonably withhold consent), cause, permit, or suffer to happen any of the following events:

(i) the removal, replacement or retrement of the Customer as trustee of the Trust;

(ii) any advancement or distribution of capital of the Trust; or

(iv) any resettlement of the trust fund or trust property.

(w) any resettement of the trust rule of trust property.

General

Any dispute or difference arising as to the interpretation of these terms and conditions or as to any matter arising herein, shall be submitted to, and setted by, mediation before resoring to any external dispute resolution mechanisms (including arbitration or court proceedings) or profitying the other party in writing etting out the reason for the dispute. The paries shall size equally the mediator's fees. Should mediation fail to resolve the dispute, he parties shall size equally the mediator's fees. Should mediation fail to resolve the dispute, he parties shall size the fee to pursue other dispute resolution avenues. The failure by either party to enforce any provision of these terms and conditions shall not treated as a waiver of that provision, nor shall at fact that party's right to subsequently enforce that provision. If any provision of these terms and conditions shall not remain, or the state of the party to enforce any provision of these terms and conditions shall be middle, eligible of the party in the state of the party in the party in the state of the party in the p

to the Customer.
The Customer cannot licence or assign without the written approval of the Agent.

to the Customer:

The Customer cannot licence or assign without the written approval of the Agent.

The Agent may elect b subcontract out any part of the Services but shall not be relieved from any facility or obligation under this Contract by so doing. Furthermore, the Customer agres contractors without the authority of the Agent.

The Agent any instruction to any of the Agents as become agrees that the Agent may amend their general terms and conditions for subsequent future Contracts with the Customer by disclosing such to the Customer in wifing These changes shall be deemed to take effect from the date on which the Customer in with Agent to provide Goods and/or Services to the Customer makes a further request for the Agent to provide Goods and/or Services to the Customer.

Neither party shall be lable for any default due to any act of God, war, terorism, skile, lude-out, industrial action, fire, flood, sturn, national origidal partemics and/or hairmented in claim of the contract of the Agent to provide party. Agent to provide the contract of the Agent to provide the Agent to provide party. Agent to provide the Agent to provide party. This clause does not apply to a failure by the Customer to make any payment due to Agent, following cessation of a Force Majeure.

Both parties warrant that they have the power foenter into his Contact and have obtained an eccessary authorisations to allow them to does, they are not insolvent and that this Cortact creates binding and valid legal obligations on them.

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